



910 S. Winter Park Dr Casselberry, FL 32707 | 407-210-1810 |
office@flourishtogethercounseling.com

Website Privacy Policy

Effective as of June 3, 2025

Last Updated: June 20, 2025

Thank you for visiting our website. This Privacy Policy is intended to help you understand how we handle any personal information you may provide through this site.

Who We Are

This website and its content are owned by *Community Flourishing Initiatives*, doing business as **Flourish Together Counseling Center** ("we," "our," or "the Practice"). When we refer to "you," we mean any person who uses or views our website.

Purpose of This Policy

This policy explains what types of information we may collect, how we use it, and what your rights are. By continuing to use this website, you acknowledge that you have read and understood this policy. We may revise this policy from time to time. If so, the updated version will be posted here and will be available upon request.

Information We May Collect

We may collect two types of information:

1. Voluntarily provided information

This is information that you choose to give us directly, such as when you fill out a contact form or send us an email. This may include:

- Your name
- Your email address
- Your phone number
- Any additional information you include in your message

2. Automatically collected information

When you visit our website, certain data may be automatically shared by your device or browser. This may include:

- Type of device or browser used
- Pages viewed on our site
- Time spent on each page
- General geographic location (not precise address)
- This type of information helps us improve our website and services.

3. Cookies

Like most websites, we may use standard browser "cookies" to improve your experience. These cookies do not collect or store any personally identifiable information, and we do not use them for tracking or marketing purposes. You can choose to disable cookies in your browser settings at any time. Please note that doing so may affect how certain features of our site function or display.

How We Use Your Information

We only collect personal information that is reasonably necessary to provide our services and support your experience on our website. Common purposes include:

- Responding to your inquiries
- Communicating with you about services
- Improving the content and performance of our website

We do not sell or rent your information to third parties. We do not use your information for advertising purposes.

Security of Your Information

We take reasonable and commercially acceptable steps to protect your personal information from unauthorized access, disclosure, or misuse. While we use secure systems and best practices, no method of data transmission or storage is completely secure. Therefore, we advise that you avoid submitting sensitive health or clinical information through our website forms.

How Long We Keep Your Information

We retain your personal information only as long as it is needed for the original purpose for which it was collected. For example, if you contact us with a question, we may keep your

contact information while your inquiry is open and for a short time afterward. If the information is no longer needed, we will delete it or de-identify it.

In some cases, we may keep data longer if required to comply with legal or regulatory obligations.

Children's Privacy

This website is not intended for children under the age of 18. We do not knowingly collect personal information from individuals in this age group without consent from a parent or legal guardian.

Your Rights and Choices

Your choice:

You may choose not to provide personal information through our website. However, doing so may limit your ability to use certain features or receive services.

Third-party information:

If we receive your personal information from a third party, we will treat it according to this policy. If you are providing information about someone else, you confirm that you have their permission to do so.

Marketing communication:

If you have previously given us permission to contact you for marketing purposes, you may withdraw that consent at any time by contacting us using the information below.

Access and correction:

You may request a copy of the personal information we hold about you. If any information is inaccurate or incomplete, you may request that it be corrected.

Non-discrimination:

We will not deny you access to our services or treat you differently if you choose to exercise your privacy rights.

Data breach response:

In the unlikely event of a data breach, we will comply with applicable Florida laws and notify affected individuals if required.

Complaints:

If you believe that we have not handled your information in accordance with applicable data protection laws, you may file a complaint using the contact details below. We will investigate

and respond in writing. You also have the right to contact the appropriate data protection authority.

External Links

Our website may contain links to external websites that are not operated by us. We are not responsible for the privacy practices or content of those websites.

Use of Simple Practice

Suppose you schedule appointments, submit forms, or message your therapist using our Simple Practice portal or app. In that case, your information will be governed by Simple Practice's Client Portal Privacy Policy, which can be found on their website [here](#).

Contact Us

If you have any questions or concerns regarding this privacy policy or how your information is handled, please contact us:

Flourish Together Counseling Center

Attn: Thomas E. Henderson

910 S Winter Park Dr

Casselberry, Florida 32707

Phone: (407) 270-1810

Email: office@flourishtogethercounseling.com

Website: www.flourishtogethercounseling.com